

Glenn Boronow  
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Decorated Veteran with extensive mid-level management experience and over 13 years of proven success in identifying issues, solving critical problems, and managing change. Managed training, daily operations, operational plans, strategic development and company restructures. Highly trained in team building and mentorship. A consistent advocate for success and organizational productivity improvements.

## **EDUCATION**

*LeTourneau University,*  
Bachelor of Arts in History and Political Science (2003)

## **PROFESSIONAL EXPERIENCE**

**Location Service Analyst** (April 2017-Present)  
*Accenture*

- Manages and maintains relationships with vendors.
- Manages support staff of AV and IT equipment in all areas of corporate offices, including 9 conference rooms.
- Performs and/ or supervises maintenance on all AV sound equipment.
- Manager and point of contact for all printing operations.
- Manages budgets for operations supplies.
- Supports physical access security processes and systems.
- Manages all mail operations including, but not limited to: Shipping, receiving, and operating of the Pitney Bowes Sendpro C-Series for organization, labeling and tracking.
- Supports management of all building maintenance.

**Operations and Plans Manager - Battalion Operations** (January 2015 - Present)  
*United States Army, Warrior Transition Battalion, Joint-Base San Antonio*

- Managed the implementation of the long and short range operational plans of the Battalion.
- Collaborated with other members of the command staff, including the battalion intelligence, logistics, and civilian affairs and communication teams.
- Advised the development and administration of the training program of a battalion sized building, to include the breakdown of office space, and determined the best course of action for the implementation of new communication and support lines.

**Facilities Management** (November 2014 - January 2015)  
*United States Army, Warrior Transition Battalion, Joint-Base San Antonio*

- Managed a 5 story barracks complex valued at over 49 million dollars.
- Performed billeting operations to include personal checks, in-coming Solider reservation management, revenue accountability and customer support.
- Responsible for assigning Solider housing, issuing and clearing tenants, and non-tenant facilities.
- Coordinated property accountability within the Joint Base San Antonio Training facilities, and guided the custodial personnel on their duties.
- Managed daily escorts for maintenance contractors.

**Operations Manager - Platoon Sergeant** (May 2012 - November 2014)  
*United States Army, Warrior Transition Battalion, Joint-Base San Antonio*

- Served as a Platoon Sergeant for the Warrior Transition Battalion, and was responsible for the health and welfare of 61 Soldiers comprised of senior ranking officers and Non-commissioned officers.
- Maintained 100% accountability of all records and equipment for four Squad leaders.
- Managed and ensured all Soldiers had knowledge and access to all well-being services, and billeting.
- Ensured all annual training was complete, and enforced all safety regulations, policies, and standards.
- Identified and directed care for acute medical and mental Soldier issues; tracked all Soldier medical appointments and had a reduction of no show appointments from 7.1% to 4.2% through streamlining

- process and a re-evaluation of procedures.
- Coordinated 10 bedside Purple Heart Ceremonies.

### **SKILLS**

Expert project management skills.

Personnel, facilities, and budget management.

Proven record in training and motivating teams to meet and exceed goals.

Multitasking in a fast-paced environment.

PMO/Procurement

Experience working with United States Military processes and methodologies.

Extensive experience reporting to high level executives.

Strong interpersonal and communication skills, with experience in presenting to various audiences.

Strong ability to analyze, understand, and communicate in constantly changing industries.

Knowledge of working with Microsoft Office applications including, Excel, Word, PowerPoint and SharePoint.

### **ACCOMPLISHMENTS**

Purple Heart Recipient

Bronze Star Recipient

Active Top Secret/SCI Clearance